

Dr. Shahrzad Cohen, Au.D, FAAA

The Top 10 Things You Must Know Before Choosing Your *Audiologist*



Hearing Loss Solutions

Welcome Letter from Dr. Shahrzad Cohen, Au.D, FAAA

Dear Friend,

If you are researching Audiologists and different types of hearing treatment options for yourself, your spouse, or another loved one, you are in the right place. Just like every ear is different, hearing centers are also different. In your search for finding the right hearing healthcare professional, you will most likely find there are several options available, but it is important to know that all hearing loss treatment options are not created equal.

At Hearing Loss Solutions, our mission is to change lives, advance the profession,



and support our community. There is no better reward than seeing how happy our patients are after we boost their hearing clarity! To achieve our vision, and to help you choose the right hearing health care provider, I put this report together: "The Top 10 Things You Must Know Before Choosing Your Audiologist." This report offers vital information you should know about hearing loss rehabilitation and advice on what to ask when consulting with a potential provider.

It is our goal at Hearing Loss Solutions to help restore conversation and music to our patients' everyday lives. I hope that this list serves as a helpful guide alongside your research and also supports you when asking questions about your potential hearing health care provider. If you have follow-up questions, feel free to give our office a call. We're here to help!

Sincerely,

Dr. Shahrzad Cohen, Au.D, FAAA

P.S. When you are ready, I urge you to schedule your **Complimentary Hearing Loss Solutions Assessment** by calling **818-639-9540**. If you are scheduling the appointment for yourself, your spouse, or a parent, you may be wondering at what age you should you schedule the first evaluation? The American Academy of Audiology recommends a screening by the age of 50 in order to rule out possible problems that will be much harder to correct in later years. While many patients feel that age 50 is too early, like every health condition, early identification and early treatment is the gold standard for improving outcomes. We have helped thousands of people of all different ages boost their hearing clarity, and improve their quality of life.

Again, when you are ready to learn more about your options with us, we are 'hear' for you.

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1. Do They Have Extensive Experience?

When selecting an Audiologist, it's essential to find one who has extensive experience. A practiced Audiologist has more familiarity with different and complex cases - and the more patients they have seen, the better they can diagnose and treat your hearing problems. An extensive background makes it likely that they have treated a case similar to your own and can offer you the same effective treatment.

At Hearing Loss Solutions, our Audiologist has extensive experience treating patients with all different types of hearing problems. Since 2001, our Audiologist has helped thousands of patients in The Greater Los Angeles Area restore sound to their lives and we're confident we can help you, too! Call us at 818-639-9540 and see how you can benefit from our extensive experience.



2. Will They Come to Your Home?

Another trait to look for when researching potential audiologists is whether or not they strive to accommodate all their patients - including those who are not able to drive to their audiology appointments. If you find an audiologist who will make arrangements for you or your loved one to attend your hearing aid appointments, then you've found an audiologist who truly cares about serving everyone's needs.

At Hearing Loss Solutions, we are proud to offer in-home hearing aid servicing to all our patients who need it. Simply contact our office at 818-639-9540 and we will make arrangements to come to your home for your hearing aid appointment.

For those who live in assisted living facilities and require hearing care, we will provide on-site services for your convenience. This is all part of our commitment to you - contact us today for comprehensive hearing care with a personal touch you won't find anywhere else!



3. Are They Just a Hearing Aid Provider?

Your potential audiologist should understand the effect that hearing loss can have on your overall enjoyment of life and offer a hearing rehabilitation program that does far more than fit you with a customized hearing aid. Their goal should be to help you restore access to the activities you love so you don't need to feel isolated from the sounds of the world any longer. When choosing an audiologist, look for one who takes a holistic approach to treatment.

At Hearing Loss Solutions, we offer more than just hearing aids. Our goal is to restore your quality of life and give you the gift of sound. We offer comprehensive care with a personal touch you won't find anywhere else. Our patient-centric approach to hearing healthcare means we will work closely with you to discover where you are having the most difficulty, then we will collaborate with you to determine the best treatment plan for your needs.

We also understand that ongoing counseling, periodic adjustments, and regular hearing aid maintenance are all integral to your overall satisfaction and hearing rehabilitation. Our experienced team is committed to being there for you for all your needs and developing a long-term partnership so you can achieve all your hearing goals and more!



4. Do They Have a Trial Period?

Once you've found the proper treatment for your hearing loss, you don't want to worry about paying to have your hearing aids replaced later on, taking time out of your day to go through all the tests again, and having them re-fitted or adjusted. That's why it's important to find a hearing healthcare provider who stands behind their treatment plan and devices. It's also important to make sure that your potential provider offers continuing care, such as follow-up appointments, fine-tuning of hearing aids, and any support calls, so you can be sure your needs will always be taken care of.

With Hearing Loss Solutions, you can rest assured that if there are any problems down the road, we have you covered. We stand behind our treatment and devices with a **45-Day Trial Period**. If you are unsatisfied with your hearing aid or the service you receive during this time frame, simply let us know and we'll do what it takes to make it right.

Call us today at 818-639-9540 and learn more!



5. Do They Have Discounts?

Discounts and rewards show that your doctor appreciates you as a patient and cares about giving back to you. Whether it be 0% interest monthly payments or taking a percentage off to save you money, it's good to know what your options are. When consulting with your potential audiologist, be sure to ask if they offer any discounts or rewards.

At Hearing Loss Solutions, we want to make your experience with us as rewarding as possible, which is why we offer a discount on treatment to the heroes in our community - members of the military and first responders. We realize you're making an investment in your health and we want to help make it as affordable for you as possible. This is just another way we put our patients first!



6. Do They Use Advanced Technology?

Audiology today differs a great deal from years past. Computer-designed hearing devices and wireless technologies dramatically increase the precision with which we restore clarity and boost hearing ability. Scientific verification of your hearing aid prescription, while in your ear (referred to as 'Real Ear Measurements') maximize the precision of clarity restored. As an added incentive, today's hearing aids are discreet and virtually undetectable to the user and others. In fact, modern-day hearing aids can offer the most discreet, cosmetically- pleasing option placed deep in your ear canal to make the entire treatment a well-kept secret! When looking for an audiologist, be sure to look for one who uses the most advanced technology so you can be sure you're receiving the updated treatment you need.

Our Audiologist's level of expertise allows her to be able to specifically discern which treatment options provide the most benefit to patients, and which ones don't. Ultimately, you get the best treatment available when you choose Hearing Loss Solutions and our experienced Audiologist!



7. Do They Provide Same-Day Assessments & Starts?

Same-day assessments and starts show that your hearing healthcare provider respects your time and money. If you have to return for a separate appointment after receiving your treatment plan, it requires a second trip to the office and can be an inconvenience for you. If you would rather start treatment that same day, then you should be able to do so. When looking for a hearing healthcare provider, make sure that they can provide this service to you.

At Hearing Loss Solutions, we respect your time and don't want you to have to wait for your initial appointment with us. That's why we offer same-day assessments, plus same-day treatment starts for your convenience. We offer convenient appointment times and make ourselves available as soon as possible should an emergency arise that requires our immediate attention. When you choose Hearing Loss Solutions, you can look forward to convenient, 5-star-rated hearing care you can count on!



8. Will They Help You In An Emergency?

Although today's technologically-advanced hearing aids offer many benefits and boast a high success rate, there are times when you may have an issue with yours that requires immediate attention. Those who fully rely on their hearing aids need to know that their hearing healthcare provider will give them the quick service they need if their hearing aids are not functioning properly. When researching potential providers, make sure to look for one who will see you right away if have an emergency with your hearing aids.

If you have a hearing aid emergency, we will see you as soon as possible! We proudly offer convenient appointment hours so you can be sure we can see you right away or schedule an appointment time that works for your schedule.

In short, Hearing Loss Solutions is here for you!



9. Do They Respect Your Time?

When you make an appointment with a hearing healthcare provider, you're setting aside time from your busy schedule to take care of yourself and your hearing. The last thing you want is to end up sitting in a waiting room after you've arrived on time, ready to be seen. A hearing care professional's office should recognize that you have other responsibilities and appointments to tend to and should implement flexibility for scheduling appointments. When looking for a hearing healthcare professional, make sure they offer flexible hours and short wait times. With today's technology in a fast-paced world, this is a necessity for any successful practice to run efficiently.

When you visit Hearing Loss Solutions, you can look forward to virtually no wait times at our office. We respect that you have other commitments outside of your hearing care appointment. That's why we set aside plenty of time for every appointment to ensure you're always receiving the highest quality of care. We also make sure there is plenty of time for us to answer any questions you may have. You will never have to wait or feel rushed to leave your appointment at our office. This is just another part of our commitment to offering high-quality, compassionate care to all our patients!



10. Are They Multilingual?

If you or a family member doesn't speak English as your first language, then trying to discuss complex health concerns with any kind of healthcare provider can be stressful. In some cases, this kind of language barrier can even lead to poor treatment due to misunderstanding or miscommunication. We also know it can be challenging to find someone to join you in your appointment as a translator, especially if you need a short-notice emergency appointment. To avoid problems that can arise due to language discrepancies, ask your potential hearing care provider if any of their staff are bilingual in your native language.

At Hearing Loss Solutions, we recognize the importance of being able to communicate effectively with our patients for the best possible hearing care. For this reason, our hearing center provides services in Spanish and Persian (Farsi). We also offer hearing care in American Sign Language, available by appointment only. This is just another way that we seek to go the extra mile to serve all members of our community.



11. Do They Have Flexible Payment Options?

We realize this report is supposed to be the “Top 10 Things You Must Know Before Choosing Your Audiologist,” but we couldn’t leave out some payment tips to look for while on your search. Once you are comfortable and you know specifically which professional you want to treat you, your spouse, your parent or another family member, the next questions are typically, “How much is this going to cost, and how am I going to pay for this?”

Taking care of your hearing and investing in hearing aids can be costly. Many patients don’t have insurance and may need a payment plan to help cover their treatment. A caring hearing healthcare provider will understand this and should have flexible options for patients to finance their treatment. Be sure that you ask about payment plans when you talk with your potential provider.

Hearing Loss Solutions believes that everyone should have the ability to improve their hearing loss with affordable hearing aids. This is why we offer flexible payment options with 0% financing and payment plans through Care-Credit. Call us today to learn more about our affordable payment options!



Closing Letter from Dr. Shahrzad Cohen, Au.D, FAAA

Dear Friend,

I hope this report has helped you learn more about hearing healthcare in general and has potentially shown you how Hearing Loss Solutions can help you, your spouse, your parent, or another loved one. To accomplish our mission of restoring hearing clarity, improving quality of life, and providing the brain with proper auditory stimulation, we would be honored and grateful to meet and learn more about how we can potentially help boost your or your family member's hearing.

We simply want to answer your questions, address your concerns, and have you experience hearing care at it's very best. In fact, it may even be possible that your early hearing evaluation reveals you don't need a full treatment plan!

We will share with you our expert medical recommendation based on our years of experience, advanced diagnostics, and thorough analysis. Our utmost pride is in restoring hearing clarity and transforming lives every day. We love giving back to our local community by providing low-cost treatment and hearing aids to patients throughout The Greater Los Angeles Area.

Obviously, there may be other things you should know before choosing your hearing healthcare provider. In fact, I am sure I could have easily doubled the length of this report. If you have questions, please feel free to call us at 818-639-9540 and we will be happy to answer all your questions.

Sincerely,

Dr. Shahrzad Cohen, Au.D, FAAA



P.S. When you are ready to schedule your **Complimentary Hearing Loss Solutions Assessment**, simply call us at **818-639-9540** We look forward to starting your healthy hearing journey!



HearingLossSolutions.com
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